

**Long-Term Care Homes and Services (LTCHS)
Volunteer Awards of Excellence Ceremony 2012
April 20, 2012 at 12:30 p.m. - City Hall Members' Lounge**

Speaking Points for Councillor Ainslie:

- Reg Paul, General Manager LTCHS, introduces Councillor Ainslie

- On behalf of Mayor Ford and City Council, I am pleased to be with you today to honour and celebrate all the exceptional work you do and have done as a volunteer at the City's 10 long-term care homes.
- Your time and talents are tremendously valuable and essential to enhancing the lives of our home's residents.
- Today we are delighted to give back to you, in a small way, our appreciation for all that you have graciously given to us and to them.
- These awards are timed to coincide with National Volunteer Week. More than 13 million Canadian volunteers make this country, and this city, a more vibrant and caring society.
- Volunteering is one of the most admirable forms of civic participation. The City of Toronto and Long-Term Care Homes and Services admires your commitment and dedication to our residents.
- You are a part of a diverse group of 2400 long-term care volunteers, whose backgrounds encompass many races and religious beliefs; reflecting the diversity of people in the care of our homes.
- In 2011, volunteers contributed an incredible 137,000 hours of time to Long-Term Care Homes and Services; which accounts for over 50 hours of volunteer time per resident.
- The volunteers here with us today have been nominated by their peers and divisional staff for Volunteer Awards of Excellence.
- These awards recognize volunteers who have made outstanding contributions to Long-Term Care Homes and Services.

- Your inspiring contributions assist residents in maintaining an active, independent and high quality of life.
- On behalf of the residents of Long-Term Care Homes and Services, City Council and myself, thank you for your generous spirit, your positive energy and your on-going efforts to help Toronto seniors.
- The City of Toronto has also proclaimed April 15-21 as Volunteer Week. I would like to read some of the Mayor's Proclamation about Volunteer Week to you now, as it excellently conveys the gratitude that the Mayor and City Council have for your efforts.

Councillor Ainslie reads from the Proclamation provided by Protocol.

Reg Paul thanks Councillor Ainslie.

Councillor Ainslie leaves stage and returns for photo-ops with each of the individuals/groups receiving awards. Reg Paul will request Councillor Ainslie return to stage when that time occurs.