

December 2014

Volume 14 Issue 57  
[www.paulainslie.com](http://www.paulainslie.com)

Facebook: Councillor Paul Ainslie  
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Dear Friends,

I am looking forward to continue my work for Ward 43 and the City Toronto. Ward 43 is a wonderful community encompassed by a number of diverse neighbourhoods each with its own needs, but sharing in the same priorities for a safe and vibrant place to call home, thrive, and raise their families.

Many of you brought issues to my attention with gridlock being the highest issue to combat. I am committed to working with you and my colleagues on Toronto City Council to bring forward solutions and ensure they are realistic in meeting our needs. Please continue to share your ideas and concerns with me at [councillor\\_ainslie@toronto.ca](mailto:councillor_ainslie@toronto.ca).

I was very happy Mayor Tory appointed me as Chair of the Government Management Committee, I will stay focussed on ensuring we get the best value for our tax dollars, while also ensuring services are delivered smoothly and in a cost effective manner. I am always looking for new innovative methods for our public service to implement.

A process has begun to review Ward boundaries for the 2018 municipal election. Public meetings are being held across Toronto to give everyone the opportunity to participate and learn by communicating on what we believe our community municipal representation should be. Currently the City is represented by 44 Wards. Have your say on what this number should be and why!

There is a website which lists all of the meeting locations and dates. You can also fill out an online survey. Full details may be viewed at <http://www.drawthelines.ca/meetingdates/>

I placed a series of questions to our City Manager on how ready we would be if an Ice Storm were to re occur. View his responses in Section 2 "Ice Storm Update".

I look forward to seeing you at my many town hall meetings and Meet and Greets. My first event will be my Annual New Year Levee and Celebration on Saturday January 10, 2015.

Sincerely,  
Paul Ainslie,  
City of Toronto Councillor  
Ward 43, Scarborough East

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**1. Calendar**  
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**Community Events and Meetings**

**Saturday January 10, 2015 – Paul Ainslie Annual New Year Celebration**  
**2:00 pm – 4:00 pm                      Cedar Ridge Creative Centre 225 Confederation Drive**

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**2. Ice Storm Update**  
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I placed a series of questions to our City Manager on how ready we would be if an Ice Storm were to re occur.

**1. Where are the warming centres? I advised that all the locations are to be known to residents before an emergency occurs. I also advised that every neighbourhood should have a location in walking distance.**

**Answer:** The City has identified 4 recreation facilities as pre-planned reception centre locations, one per district. Reception Centres provide evacuees with registration, inquiries, information and referrals, emergency food and clothing, temporary emergency shelter/lodgings, urgent personal needs such as health needs, financial assistance or social services supports and assistance with service animals and pets. These facilities are capable of providing full lodging services, if necessary, and the 4 locations are:

East -Agincourt Recreation Centre,  
South - Wellesley Recreation Centre,  
North - Edithvale Recreation Centre and  
West - Thistletown Recreation Centre

**With respect to warming centres, specific facilities would be identified at the time of the emergency,** based on the location of the affected residents. There are sufficient facilities across the city in each neighbourhood that could be used as warming centres (not overnight lodging). Local community centres, police stations, libraries and schools would be used as drop-in warming centres as needed, with support from city staff and Red Cross volunteers. These services are contingent upon a reliable power supply at the desired facility and safety considerations.

**2. Will the local schools be used - logical as they are in walking distance?**

Schools can be used as reception centres and the Chairs of both Boards have indicated they are willing to open schools. Reception centres operated at Lawrence Heights Middle School and East York Collegiate Institute during the ice storm.

Toronto Public Libraries are also partners with the City in terms of emergency response and able to assist with extending hours to provide warming centre locations. Again, the spaces at schools and libraries are contingent on uninterrupted power and a safe location.

### **3. If there is no power where do residents obtain updates?**

As part of our emergency preparedness education, the city regularly promotes the importance of having battery or crank powered radios so that residents can get information updates from the media during an emergency. The Strategic Communications Division is responsible for communicating critical information before an impending incident, if there is some warning, during, and after an emergency on behalf of City officials and the City's Emergency Operations Centre to 311 Toronto, City Staff, members of Council, community leaders, residents, businesses and the media.

Residents may contact Councillors for information. Regular updates will be provided to Councillors for this purpose. Councillors may also use their communications networks to disseminate information. Failing that, residents are encouraged to contact neighbours and people in their own networks, or find facilities / establishments that have power to access information.

### **4. Are their vehicles with loud speakers available? - The police must have these.**

We understand that Police do have a number of vehicles capable of broadcasting loud speaker messaging. However, during a widespread emergency such as the 2013 ice storm, they do not have the resources to dedicate to patrolling the affected areas with the sole purpose of broadcasting information. Council has directed that its public safety priority for police is to provide personnel at key intersections where signal lights are out.

### **5. Will TTC busses be dispatched to pick up seniors/residents to warming centres?**

During numerous occasions, TTC has assisted the City by transporting persons within or near an emergency incident when requested by emergency services Incident Commanders or the Office of Emergency Management. Although transportation may be provided, residents can decide to remain in their homes. The Emergency Social Services Working Group is reviewing options for supporting residents who require higher levels of care than those on offer in a reception centre. If, for example a long term care facility needs to be evacuated due to lack of power, the city would arrange to have affected residents transported to an appropriate facility (by TTC bus or other) for assistance. Vulnerable residents who are identified in the Community Care Access Centre (CCAC) network are also assisted directly by CCAC staff.

### **6. If needed how would water or other essentials be deliver to homes?**

The Canadian Red Cross and other charitable agencies would be asked to provide this type of response (as has been done in the past). Canadian Red Cross does undertake 'wellness' checks (door to door checks) of residents during emergencies and the City can identify priority areas for Red Cross volunteers.

### **7. Would the print media and broadcast media provide "what to do" before an emergency happens? The city could have a list of items.**

The city and numerous other agencies (Red Cross, Toronto Hydro, Office of the Fire Marshal and Emergency Management.) do provide and promote personal preparedness information throughout the year. This information is available on the city's website

([http://www1.toronto.ca/city\\_of\\_toronto/office\\_of\\_emergency\\_management/files/pdf/oem\\_booklet.pdf](http://www1.toronto.ca/city_of_toronto/office_of_emergency_management/files/pdf/oem_booklet.pdf)) and on other organizations' websites (the insurance bureau of Canada's is <http://www.ibc.ca/on/disaster>).

As part of its legislated mandate, the Office of Emergency Management undertakes a public education program in partnership with the Canadian Red Cross and others. In addition to these initiatives, preparedness information is widely available on the internet and through other sources.

However, despite available information, it continues to be an ongoing challenge to sustain media and public interest during non-emergency times. Following the Ice Storm, Council has given priority to developing a pro-active public awareness program to increase the awareness of residents and businesses.

### **8. Are measures put into place before a state of emergency is called?**

The city actively plans for all of these eventualities throughout the year and for multiple emergency scenarios. Improvements are continuously being made as new information / resources become available and through lessons learned from previous emergencies. As each emergency presents unique issues and requires different levels of resources it will always be a challenge to be prepared for every possible situation. As much as preparedness initiatives are undertaken by the city and other public entities, members of the public do need to largely take responsibility for their own safety during an emergency so that resources may be directed towards the most vulnerable and most affected individuals.

Following the Ice Storm, Council has directed specific activities to improve reception centre responses, assistance to vulnerable populations, communication, traffic management, resiliency and public education. Council will receive an update on these activities in the second quarter of 2015.

#### **New Emergency Response Processes since the Ice Storm: Agreement with the Canadian Red Cross**

-The City signed an agreement with the Canadian Red Cross to assist the City with providing emergency social services to residents displaced by emergencies.

#### **Emergency Social Services Working Group and Reception Centre Manual**

- The Emergency Social Services Working Group was created and finalized the Reception Centre Manual for front line recreational staff at reception centres and to discuss the roles of City Divisions at reception centres in providing specialized services and supports to vulnerable populations.

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**3. Seven Oaks**  
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**Traffic regulations and No Parking Signs installed:** The new traffic and parking regulations were passed last term and have now been installed in our community. These changes address many issues residents were facing with an increase in traffic and parking specifically on Bonspiel near the super mail boxes. Report any illegally parked cars at 416-808-4300 – Parking authority has been advised and are patrolling the community for illegally parked cars.

SC33.14 Turning Regulations - Tams Road at Morningside Avenue.  
<http://app.toronto.ca/tmmis/viewAgendaItemHistory.do?item=2014.SC33.14>

NO RIGHT TURN (7am - 9am, Mon - Fri) Southbound Morningside Ave at Tams Rd  
NO STRAIGHT THROUGH (7am - 9am, Mon – Fri) From private road to Tams Rd  
NO LEFT TURN (7am - 9am, Mon - Fri) Northbound Morningside Ave at Tams Rd

**Trees in Bonspiel Park** as part of our 2015 planting program forestry staff will visit the park to create a planting plan to install mature trees in Bonspiel Park enhancing the park and adding shade for residents.

#### **85 Keeler Road Development**

This development application is scheduled to be at Scarborough Community Council this January. I will be distributing a meeting notice to area residents to ensure they are provided an opportunity to speak at the meeting

or submit comments. Please continue to contact my office for any questions on this development at councillor\_ainslie@toronto.ca and 416-396-7222. The agenda item will be online 10 days before the meeting for you to preview.

**Pedestrian Timing / Vehicle Delays: Morningside Avenue at Tams Road / Toronto Pan Am Sports Centre Driveway LINK**

Transportation Services has completed a request and will be making adjustments to pedestrian timings. Traffic Operations staff are requesting an additional one second of east/west Flashing Don't Walk (FDW) time and three seconds of additional north/south FDW time be installed.

These changes are required as a result of the recent intersection improvements related to the Pan Am Centre which slightly increased the pedestrian crossing distances at the intersection.

**Pedestrian Crossing Protection: Military Trail between Bonspiel Drive and Cindy Nicholas Drive**

Transportation Services has completed a review as per my request and have concluded that the installation of a pedestrian crossover (PXO) is not justified at Military Trail between Bonspiel Drive and Cindy Nicholas Drive at this time. I had made the request to address residents concerns about students crossing at this location.

Staff concluded the current pedestrian crosswalk 169 metres west of Morningside Avenue serves both Military Trail Public School and Blessed Pope John Paul II Catholic Secondary School, located on the south side of Military Trail.

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**4. Curran Hall Community**  
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website: <http://www.curranhall.ca/>

**Heather Heights Woods Path Request**

I received a petition from residents who use a man-made path in Heather Heights Woods. The residents are asking that the path be converted to a City Path for the purposes of it being cleared and maintained especially in the winter months. I support the request and have submitted it to staff. They are currently reviewing the request in order to have the path established it will need to be added to the 2015 budget request.

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**5. Coronation and West Hill Community**  
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Website: <http://www.coronationca.com/>

**Request for an Exclusive Northbound and Southbound Right Turn Lane on: Morningside Avenue at Kingston Road**

Transportation Services has completed a review in response to a request that an exclusive northbound and southbound right turn lane be installed on Morningside Avenue at Kingston Road. Based upon the results of our investigation, modifications to the existing road design / configuration are warranted at this time.

They explain that: in order to justify the installation of an exclusive right turn lane, a minimum of 300 vehicles must make a right turn during both the morning and afternoon peak period. The results of a recent "Turning Movement Study" conducted on Wednesday April 9, 2014 revealed the following: during the morning peak period 173 vehicles made a northbound right turn and 178 vehicles made a southbound right turning from 8:00 a.m. to 9:00 a.m. During the afternoon peak period 203 vehicles made a northbound right turn and 199 vehicles made a southbound right turning movement from 4:45 p.m. to 5:45 p.m.

**Adams Drive – Lowering to a 40 km/h speed limit**

Transportation Services has completed a review. Based upon our review, Adams Drive meets the criteria for a reduction in speed limit from 50 km/h to a posted 40 km/h speed limit.

The conclusions are based on a 40 km/h Speed Limit Warrant study which involved a review of the Pedestrian Environment category and the Road and Traffic Environment category. The results of the study indicate that the technical warrants for the installation of a 40 km/h speed limit are met along Adams Drive. Specifically, the Pedestrian Environment category was met based on the road pavement width, the absence of sidewalks along Adams Drive and also the proximity of a paved walkway, which is used to access Galloway Road Public School.

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## **6. Cedar Ridge Community & Cornell Community**

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Cedar Ridge Creative Centre  
225 Confederation Drive  
(two streets south of Lawrence Ave. E, off of Scarborough Golf Club Rd.)  
To register or for information: 416-396-4026 or crcc@toronto.ca

### **Susan Street & Lawrence Ave East Pedestrian Crossing Inquiry**

Transportation Services has completed a review in response to a citizen's enquiry for a new pedestrian crossover at Susan Street and Lawrence Avenue East.  
District on Pedestrian Refuge Island Review at Lawrence Avenue East and Susan Street  
A review of the Toronto Police Service collision records for the previous three-year, five-month period from January 1, 2011 to date (approximately May 1, 2014), indicates there have been no reported collisions involving pedestrians at the subject intersection

### **Request to Install an All-Way Stop Control at Holmfirth Terrace at Vanwart Drive**

LINK

Transportation Services has completed a review. It was concluded the existing traffic controls at the subject intersection are currently providing a safe environment for both pedestrians and motorists. As such, transportation services is unable to recommend the installation of an All-Way Stop Control at Holmfirth Terrace at Vanwart Drive, at this time.

The conclusions were based on an All-Way Stop Control Warrant study conducted on Thursday, October 23, 2014, using that day's traffic volumes recorded during the morning and afternoon peak hour, from 7:00 a.m. to 9:00 a.m. and from 4:30 p.m. to 6:30 p.m. The results of our studies indicate that the technical warrants for the installation of an all-way stop control have not been satisfied.

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## **7. Guildwood Village**

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Guildwood Village Community Association website: [www.guildwood.on.ca](http://www.guildwood.on.ca)  
The Guild Renaissance Group (GRG): <http://guildrenaissancgroup.com/>  
Friends of Elizabeth Simcoe Park- <https://www.facebook.com/groups/friendsof.ElizabethSimcoePark/>  
Friends of Guild Park & Gardens- <http://www.guildpark.ca/>

### **Guild Park and Gardens Management Plan**

The Management Plan is online.

<http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=b7ef6d853f995410VgnVCM10000071d60f89RCRD&vgnextchannel=55d9dada600f0410VgnVCM10000071d60f89RCRD>.

The plan focuses on: Natural heritage and forest management, culture and heritage preservation, trails and circulation, horticulture and parks maintenance

I want to thank all of you who participated and continue to work with me on this special project. The residents and community groups have been committed to ensuring that Guild Park and Gardens remains a jewel in the City and Toronto.

**South Marine Park New Park Signage:** After consultation with resident this summer a new sign has been installed in the Park to ensure that residents enjoy the park safely while respecting the natural area.

The sign advises:

- Single Entrance/Exit from Rogate Place • Park users must return to leave: 0.7km one way
- Experience the spectacular view of Lake Ontario while enjoying the beauty of the natural forest
- Please stay on the designated pathway • For your own safety, keep well back from the edge of the bluff • DO NOT cross fencing • Slippery conditions during rain or winter weather. Fragile vegetation in area. • Dogs must be kept on-leash at all times • NO biking.

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**8. High Rise Community**  
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**Capital Projects Update for Ward 43 (Scarborough East)**

**Development/Address Project Description Status**

**Lawrence/Orton** (3939 Lawrence Avenue East) Replace underground garage COMPLETED  
**Lawrence/Galloway** (4100 and 4110 Lawrence East) Basketball court upgrades COMPLETED

**2014 Participatory Budget**

**Development/Address Project Description Status**

**Mornelle/Morningside** (90 Mornelle Court) Exercise equipment to be ordered January 2015

**2014 State of Good Repair**

**Development/Address Project Description Status**

**Kingston/Galloway** (4301-4331 Kingston Road) State of Good Repair Program Construction scheduled from November 2014 to February 2015; participation rate is now 309 out of 489 units; participation rate higher than anticipated. The estimated interior budget has increased to \$1.3M

**2014 Planned Capital Projects**

**Development/Address Project Description Status**

**Lawrence/Orton** (3939 Lawrence Avenue East) Brick repairs COMPLETED  
**Kingston/Galloway** (4301-4331 Kingston Road) Water main replacement To be completed by year-end  
**Kingston/Galloway** (4301-4331 Kingston Road) Parking garage upgrades COMPLETED  
**Cedarbrae Manor** (65 Greencrest Circuit) Laundry room renovations Design completed, procurement to take place January/February 2015, with work to be completed by end of May 2015  
**Mornelle/Ellesmere** (110 Mornelle Court) Hallway flooring replacement COMPLETED  
**Mornelle/Ellesmere** (110 Mornelle Court) Window replacement Currently preparing bid documents.

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**9. Council Highlights**  
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**Council Highlights**

**Toronto City Council meeting of December 11, 2014**

Council Highlights is an informal summary of decisions made by Toronto City Council. The City Clerk provides the formal documentation at <http://www.toronto.ca/council>.

### **Deputy Mayors for Toronto**

Council approved amending the City Council procedures to provide for the establishment of up to four deputy mayors, one to assist the mayor in each of the city's four regions, to be appointed and removed by the mayor. There is a requirement that the mayor designate one of the deputy mayors as a first deputy mayor to act in the mayor's absence and to perform the roles and functions that the Council procedures and the Municipal Code assign to the position of deputy mayor.

### **2015 budget schedule**

Council approved a process and schedule for developing, reviewing and adopting the City's 2015 budget. Under the schedule, Council will be able to adopt the 2015 operating and capital budgets by early March. The Budget Committee is scheduled to begin the review of a staff-recommended budget in late January and wrap up its work on the budget in mid February, leading to consideration of the committee's recommended budget by the Executive Committee and Council in March. Council directed senior staff to prepare a plan for comprehensive community consultation for the 2016, 2017 and 2018 budgets.

### **SmartTrack transit plan**

Council requested an interim report on a work plan for an accelerated review of the SmartTrack and Regional Express Rail plans for transit in Toronto. The review is to include detailed planning as well as an environmental assessment, a business case analysis and an implementation schedule. Council also adopted related motions, such as one that addresses urban development scenarios along the proposed SmartTrack alignment.

### **Security at civic facilities**

Council supported a motion asking staff to present the emergency evacuation policy and procedures for City Hall's council chamber and committee rooms, and for Toronto's civic centres, for a review in closed session. Staff have also been asked to conduct an exercise to test the procedures' effectiveness.

### **Payment of legal expenses**

Council voted in favour of keeping the City's payment of Council members' legal expenses at the established limit of \$20,000 with respect to a councillor's recent legal costs. The existing protocol specifies a maximum of \$20,000.

### **Artscape and Wychwood Barn**

Council authorized staff to establish a 20-year agreement between the City and Toronto Artscape Inc. for operating the buildings and space at the Wychwood Barns facility. As part of the agreement, the City's permit fees will be waived for Artscape's special events held outdoors at the site. Toronto Artscape is a not-for-profit organization that develops and manages cultural facilities in the city.

## **Council meeting of December 2 and 3, 2014**

### **Appointments**

At the first meeting of the new City Council elected for the 2014-18 term, Council appointed the speaker and members of standing committees, agencies and external bodies. Details are available at <http://bit.ly/1zbpag2>

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## **10. TTC to accept debit/credit for fare purchases at all subway stations starting January 1, 2015**

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Starting Jan. 1, 2015, TTC customers will be able to purchase fares at all collector booths, at all subway stations, using their debit or credit cards. The TTC is also exploring a wave-and-pay option for a single cash fare at all collector booths for later in 2015.

Customers will now be able to purchase 10 or more tokens or tickets, as well as any Metropass or Day Pass, at the TTC's 69 subway and Scarborough RT stations using their debit or credit card. A new point of sale system was

added and tested this year to ensure inventory control and reconciliation, and is in operation at the majority of stations today. The remainder will come online in the next two weeks. In late 2012, the TTC added debit and credit capabilities for Metropass purchases only at all of its stations.

With the PRESTO farecard implementation underway, tokens, tickets and Metropasses will eventually be phased out. Until then, customers have told the TTC they want more convenient and modern payment options for all fare purchases. In addition to customer convenience, this change also reduces the amount of cash in the system and helps create greater efficiencies for the TTC.

**For Further information: TTC Corporate Communications, 416-981-1900, [media@ttc.ca](mailto:media@ttc.ca)**

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## **11. Morningside Park**

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[View the Map Here](#)

Two wetland improvement projects are currently being undertaken in Morningside Park, by the Toronto and Region Conservation Authority.

Work on the west wetland will create deep "pockets" and raised "hummocks" to facilitate the diversification of plants in the wetland. The deep pockets will be graded to support emergent vegetation such as cattails, and raised areas will be planted with native shrubs and trees. A small log berm will be created to slow water flows and improve infiltration.

In the eastern wetland on the north side of the main park entrance, a berm will be created to slow water flow, impound water, and improve habitat. Tree and shrub planting will follow in the spring.

The work is estimated to take two weeks.

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## **12. 10 Facts About Pan Am 2015**

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Toronto will welcome almost 7,000 top athletes from 41 countries across the Americas and the Caribbean next summer. You can learn more by checking out 10 things you should know about the 2015 Pan Am/Parapan Am Games. The web page includes volunteer opportunities, ticket and venue information, and direction on obtaining updates.

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## **13. Toronto's Historic Sites**

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Torontonians can get into the holiday spirit by touring decorated historic homes and sampling treats, including mulled cider. This weekend, Montgomery's Inn will hold a family workshop to decorate a gingerbread house and Todmorden Mills will help visitors create holiday cards. Fort York will hold its Frost Fair on December 6 and 7. Complete listings

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## **14. City of Toronto 15 Outdoor Rinks Are Open**

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Weather permitting, 15 outdoor rinks will open on Saturday, November 22 and operate until the season ends on March 22.

The 36 other outdoor rinks will open Saturday, November 29 and operate until February 22.

More information about Toronto's outdoor artificial ice rinks, including a map of rink locations, schedules for each location, closures, learn-to-skate programs and helmet/equipment requirements, is available at <http://bit.ly/1gBZ6kX>

City of Toronto skating programs include:

- hockey skills, power skate
- learn-to-skate for adults and children
- scheduled public skates and shinny, including adult, caregiver and child, child, women, and more.

All children under the age of six must wear a Canadian Standards Association/CSA-approved hockey helmet on the ice. Helmets are also mandatory for people of all ages participating in supervised shinny hockey and learn-to-skate programs.

Media activity at designated rinks:

Prior to visiting one of the designated locations listed below for media coverage, media outlets should contact the Parks, Forestry and Recreation media line at 416-560-8726 and/or [pfrmedialine@toronto.ca](mailto:pfrmedialine@toronto.ca) between 8:30 a.m. and 4:30 p.m. from Monday to Friday.

At the rink, staff will make people aware of the presence of media before the commencement of filming or photography. Close-up shots of participants are not allowed without the subjects' permission.

The following four rink locations across the city are designated for media to film or photograph long shots:

- Nathan Phillips Square, 100 Queen St. W. (near Queen Street West and Bay Street)
- Colonel Samuel Smith Park, 3145 Lake Shore Blvd. W. (near Kipling Avenue and Lake Shore Boulevard West)
- Joseph Bannon Park, 65 Mary Chapman Blvd. (near Weston Road and Sheppard Avenue West)
- Kew Gardens, 2075 Queen St. E. (near Woodbine Avenue and Queen Street East)

The City's outdoor rinks are compressor cooled, which makes it possible for them to operate in a range of weather conditions. However, closures during the skating season are sometimes necessary due to unseasonably warm temperatures or following a heavy snowfall. Rinks are maintained by staff teams that circulate through the city every day. The public can check on ice availability after a major weather event by calling 311.

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## **15. Winter Maintenance: Senior Winter Services Disabled Winter Services**

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After one of the most challenging winters in recent memory last winter, the City of Toronto is getting ready to once again deal with snow and ice on city streets.

The infrastructure beneath the streets also feels the chill. Cold weather and rapid swings between thaw and freezing temperatures put water pipes under stress. Crews are ready to respond to watermain breaks 24/7, 365 days a year. The City is also offering tips to residents to prepare the pipes in their home for winter's onslaught.

The City's first priority during a snowfall is to keep the main roads clear for emergency and TTC vehicles. After that, crews move on to the local roads and usually complete clearing these roads between 14 and 16 hours after the storm ends.

As soon as the snow begins, Transportation Services sends out its fleet of salt trucks to the expressways and main roads. Local roads and laneways are salted soon after this. When 2.5 centimetres of snow has accumulated, plowing will begin on the expressways and, when five centimetres has accumulated, plowing will begin on the main roads. Plowing on the expressways and main roads will continue until the operation is complete.

When the snow stops and if the snow accumulation reaches eight centimetres, local road plowing will begin. During this time, as staff focus on planned snow clearing routes, snow service requests will not be taken by 311. Residents are also asked not to call 311 during the storm to ask when their street will be plowed. **Residents should call 311 to report urgent winter related calls only.**

The City will only open driveway windrows wherever it is mechanically possible to do so after eight centimetres of snow has fallen. Typically, driveway windrows are opened between one and two hours of the road being plowed. The service is meant to only open up a width of about three metres – not the full width of the driveway.

The City will clear snow from sidewalks on local roads where it is mechanically possible to do so after eight centimetres (five centimetres in January and February) of snow has fallen. In the central core of the city, property owners are required to clear their sidewalks of snow 12 hours after a storm has taken place. To learn more about sidewalk snow clearing in Toronto and to view a map of the areas where the service is provided, click on <http://www.toronto.ca/transportation/snow/sidewalks>.

More information about the City of Toronto's snow clearing operations is available at <http://www.toronto.ca/transportation/>.

Cold weather is a major cause of watermain breaks but it is not the only one. The City is dealing with aging infrastructure with the average watermain 55 years of age. Toronto is currently spending \$110 million to improve the watermain distribution system. This includes replacing approximately 40 to 60 kilometres of watermain pipes per year and continuing three rehabilitation programs: cathodic protection, cleaning and cement mortar lining, and structural lining. More information is available at <http://www.toronto.ca/watermains>.

Last winter's extremely cold temperatures also caused an increase in frozen residential drinking water pipes. Residents are reminded to prepare their pipes for winter by insulating the pipes most susceptible to freezing with foam pipe covers available at building supply or home improvement stores. This includes pipes near outside walls and in crawl spaces, the attic and garage, and outdoor pipes that may be exposed. Commercial customers should also wrap all exposed fire lines. More information is available at <http://www.toronto.ca/frozenpipes>.

**If you are a senior or disabled resident of Toronto, the City will clear snow from the sidewalk in front of your home in areas where the service is not provided by a machine. Please share with your neighbours!**

The City of Toronto provides sidewalk snow clearing in most of Toronto, however there are areas – mostly in older, central parts of the city – where equipment is unable to clear sidewalks due to insufficient sidewalk width for the plows, lack of boulevard space for snow storage and on-street parking.

For more information and a map outlining the areas where the City provides mechanical sidewalk snow clearing, please visit [www.toronto.ca/transportation/snow/sidewalks](http://www.toronto.ca/transportation/snow/sidewalks).

Seniors and disabled residents living in areas where the city does not clear sidewalks are asked to contact 311 to register for the program. **Please note that the service applies to the sidewalk in front of your home and does not include driveways or walkways leading up to the home.**

All participants in the program must renew annually to continue to receive the service.

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The UTSC Campus Council is welcoming the community to partake in their Council . Here you will find information on the Council and its Standing Committees. The UTSC Campus Council is a governance body that has been established by and reports to the Governing Council. It is comparable to a Board of the Governing Council. On behalf of the Governing Council, the UTSC Campus Council exercises governance oversight of campus-specific matters. In general, it is concerned with matters affecting the Campus' objectives and priorities, the development of short and long-term plans and the effective use of resources in the course of these pursuits.

Please take a moment to learn more about local governance. You will find detailed information about the Council and Standing Committees' Terms of Reference, membership and meeting dates and reports. <http://www.utsc.utoronto.ca/governance/>

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## **17. Registration for City of Toronto Winter Skating, Swimming Lessons and March Break Camps**

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### **Registration for City of Toronto winter skating and swimming lessons and March Break camps began December 6**

The City of Toronto offers fun and affordable recreation programs for all ages, skill levels and interests. On Saturday, December 6 starting at 7 a.m., Toronto residents across the city were able to register for winter skating and swimming lessons as well as March Break camps, including arts, sports, cooking and more.

Registration for winter general programs and ski and snowboard lessons opened for registration earlier and continues throughout the winter.

#### **Step 1: Get family and client numbers**

To sign up for recreation programs, Toronto residents will need a family number and individual client numbers for each member of the family. Before registration day, call 416-338-4386 or speak with staff at a City community and recreation centre to get these numbers.

#### **Step 2: Choose programs**

To find out about and choose programs, visit <http://www.toronto.ca/torontofun> or look in the printed FUN Guide program listings found at City Hall, civic centres, community and recreation centres and libraries. Residents are encouraged to have a few program choices for each person in case the preferred program is full.

#### **Step 3: Register early**

Be sure to have all information and payment options ready. Many programs fill up quickly. The majority of registrations are processed on the first day of registration, and about 70 per cent of the total daily registrations are processed within the first hour.

There are four ways to register:

- Online: On the web at <http://efun.toronto.ca>. Registering online is the quickest and easiest way to sign up for programs.
- By phone: Touch Tone Registration (TTR) at 416-338-0000
- Operator assisted: Call 416-338-4386 to register through a customer service representative.
- In person: Register in person at select locations. A list of these locations is available at <http://bit.ly/1tgA537>, by calling 311, or by speaking to staff at a Toronto community centre.

City of Toronto recreation programs are popular and many have waiting lists. If you are unable to attend the program you registered for, please contact your local community centre or call 416-338-4386 so the spot can be offered to someone else.

The City of Toronto offers a yearly credit called the Welcome Policy for residents with low incomes that can be used to register for any City recreation program. Anyone receiving social assistance (Ontario Works) and living in Toronto is pre-approved to receive this credit – talk to your caseworker. More information about the yearly credit is available at <http://www.toronto.ca/wp>.

Many community centres offer free recreation programs, including leisure swimming, skating, drop-in programs and more for children, youth and older adults. Older adults (60+ years) who register for adult programs receive a 50 per cent discount. More information about free and low-cost program options is available at <http://bit.ly/1At00bg>.

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## **18. How to Help Toronto's Homeless This Holiday Season**

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If you are looking for a way to help people who are homeless and vulnerable this holiday season, consider taking advice from the community agencies who serve them. The City of Toronto surveyed agencies that run shelters, drop-ins and other services for homeless people to ask them what would bring cheer to their clients during the holidays.

"These organizations serve our city's most vulnerable people so the need is for everything from clothing and toiletries to vouchers for food and TTC tokens," said Phillip Abrahams, General Manager of Shelter, Support and Housing Administration, the division that co-ordinates funding and services for homeless people in Toronto. "Many agencies are also looking for volunteers to help out over the holidays with things like serving food, wrapping gifts and sorting donations."

The 2014 Holiday Wish List is available at <http://www.toronto.ca/housing>.

The website lists the agencies that responded to the survey, the items their clients need, volunteer opportunities, holiday events and contact information.

The most common items on the wish list this year are toiletries, winter clothing and gift cards for groceries – things that seem like everyday items but can make a big difference to an individual or family in need.

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## **19. Recruitment Underway for City of Toronto Summer Recreation Jobs**

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The City of Toronto's Parks, Forestry and Recreation division – the largest employer of youth in Canada – is now looking for qualified candidates for 2015 summer recreation positions.

The types of recreation positions available include aquatic instructors, lifeguards, music, art and dance instructors, fitness centre staff, special needs program staff, sports instructors, camp counsellors, facility staff and more.

Those who are interested in applying are asked to create a profile and apply online at <http://www.toronto.ca/recjobs>. Paper resumes are no longer accepted. Completed online applications must be received by February 3, 2015 before 11:59 p.m. Successful candidates will be required to undergo a vulnerable-sector police reference check.

Applicants must possess skills relevant to the stated goals. As directed by Toronto City Council, these positions will be recruited on a city-wide basis, reflecting Toronto's diversity. Applications are encouraged from women, Aboriginal peoples, persons with disabilities and members of visible minority groups.

Additional recreation jobs are posted throughout the year. Candidates are encouraged to create a profile and check back often for newly added opportunities.

In accordance with the Ontario Human Rights Code, Accessibility for Ontarians with Disabilities Act, 2005, and the City of Toronto's Accommodation Policy, accommodation will be provided in all parts of the hiring process. Applicants are required to make their needs known in advance.

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## **20. Volunteer Needed for Tax Season**

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### **Name of The Opportunity:**

Income Tax Volunteer

### **Purpose of the Position:**

To prepare basic tax returns for individuals and families with low income of Kingston-Galloway-Orton Park Community.

### **Responsibilities:**

- ◆ Meeting with and gathering information from individuals who want to file taxes
- ◆ Review forms (e.g. T- 4 T4A, T4OAS,T4CPP,T5007,T4RSP,T4RRIF,T5,T3, T2202,T2202A)
- ◆ Maintain confidentiality
- ◆ Keen eye for detail
- ◆ Ability to work independently within a team environment
- ◆ Maintain clear communication with the Manger of Volunteers

### **Relevant Skills:**

- ◆ Experience in income tax preparation is a must
- ◆ Have a genuine interest in the well being and happiness of community members living in marginal community
- ◆ Responsible, non-judgmental
- ◆ Revenue Canada training provided and required
- ◆ Strong interest in learning about preparing income taxes
- ◆ Friendly smile
- ◆ Enjoy helping others
- ◆ Computer skills

### **Work Location:**

- ◆ East Scarborough Storefront  
4040 Lawrence Ave East, Scarborough, ON M1E 2R2

### **Commitment:**

- ◆ Short-term commitment during tax season
- ◆ Twice a week, 3 hours a day
- ◆ Reports to The Storefront Coordinator of Volunteers Events

### **Contact Information:**

#### **Dip Habib**

Manager of Volunteers & Events  
Phone # 416 – 208 – 7897

Email: [diph@thestorefront.org](mailto:diph@thestorefront.org)

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## **21. Quote of the Month**

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*"Listen to many, speak to a few." William Shakespeare*

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## **22. Websites for Community Use**

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<http://kidsspace.torontopubliclibrary.ca/programsandeventsadu.html>  
Toronto Pubic Library Kids Space and Programming

[www.toronto.ca/frozenpipes](http://www.toronto.ca/frozenpipes)  
frozen pipes

[www.toronto.ca/water](http://www.toronto.ca/water)  
Toronto Water home page

[enterprisetoronto@toronto.ca](mailto:enterprisetoronto@toronto.ca)  
Enterprise Toronto

<http://www.torontopolice.on.ca/recordsmanagement/crimereporting.php> -Citizens Online Crime Reporting

<http://www.toronto.ca/golf> -Toronto's golf courses

<http://www.torontohydro.com/peaksaver> - peaksaver PLUS

<http://www.torontopolice.on.ca/thebadge/> Toronto Police newsletter "The Badge"

<http://www.scarboroughsoftballassociation.com> - Scarborough Softball – Scarborough Dragons

<http://www.thestorefront.org/contact.php> - East Scarborough Storefront

[www.facebook.com/TheTorontoZoo](http://www.facebook.com/TheTorontoZoo) - Toronto Zoo's first official Facebook page

[www.toronto.ca/eventcalendar](http://www.toronto.ca/eventcalendar) - City of Toronto Events Calendar

<http://onthedon.createsend2.com/t/r/l/tlwukt/bhdtkrth/e/> - TRCA – The Don

<http://www.toronto.ca/seniors/index.htm> -City of Toronto Seniors

[http://www.seniors.gov.on.ca/en/seniorsguide/emergency\\_4.php](http://www.seniors.gov.on.ca/en/seniorsguide/emergency_4.php) -Province of Ontario Seniors

<http://www.dementiatoronto.org/0303.asp> - Toronto Dementia Network

[http://aging.utoronto.ca/sites/aging.utoronto.ca/files/Section6\\_Eng%5B1%5D.pdf](http://aging.utoronto.ca/sites/aging.utoronto.ca/files/Section6_Eng%5B1%5D.pdf) - Service Directory for Seniors

[www.toronto.ca](http://www.toronto.ca) - City of Toronto

[www.toronto.ca/city-update](http://www.toronto.ca/city-update) - What is happening in our City

<http://wx.toronto.ca/festevents.nsf/> - City of Toronto Festival Page

[www.seetorontonow.com/](http://www.seetorontonow.com/) - Tourism Toronto – Official website

[www.222tips.com](http://www.222tips.com) - Crime Stoppers

[www.ourkgocommunity.com](http://www.ourkgocommunity.com) - Kingston Galloway Community Network

[www.torontopubliclibrary.ca](http://www.torontopubliclibrary.ca) - Toronto Public Library

[www.torontobotanicalgarden.ca](http://www.torontobotanicalgarden.ca) - Toronto Botanical Gardens

[www.toronto4kids.com](http://www.toronto4kids.com) - Great ideas for what the kids can do in Toronto

[www.ago.net/gallery-school](http://www.ago.net/gallery-school) - Ontario Art Gallery

[www.starfall.com](http://www.starfall.com) - Star fall – great to get the little ones reading

[www.coronationca.com](http://www.coronationca.com) - Coronation & West Hill Community Association

[www.curranhall.ca/](http://www.curranhall.ca/) - Curran Hall Community Association

[www.guildwood.on.ca](http://www.guildwood.on.ca) - Guildwood Village Community Association

[www.mornellecourt.webs.com](http://www.mornellecourt.webs.com) - Mornelle Court Action Coalition (Mornelle CAN)

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### **23. E-News Policy and Contact Information**

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eNews is a monthly news communication from Paul Ainslie. Each issue of the newsletter is sent only to those who have provided us with their email address for the purpose of corresponding on municipal matters. Email addresses will be kept confidential. If you wish to discontinue receiving our newsletter, please reply with the word "unsubscribe" in the subject line. I welcome your comments on any municipal matter and the opportunity to be of service. Please contact me by email at [councillor\\_ainslie@toronto.ca](mailto:councillor_ainslie@toronto.ca), phone me at 416-396-7222, or send a fax to 416-392-4006. Alternately you can visit my Constituency Assistant on the second floor of the Scarborough Civic Centre located at 150 Borough Drive (Ellesmere & McCowan)

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